

This trip is guided by Collette Vacations. But will also be hosted by Venture Bank. Here is a little background information on Collette Vacations:

Company History

Collette has been offering quality escorted touring holidays to travelers for over 90 years. With a reputation for providing first class escorted tours at tremendous value, Collette Worldwide Holidays has become one of travel's best kept secrets.

Started in 1918, our parent company, Collette Vacations has earned the distinction of being the oldest tour operator in the United States. Under the leadership of the Sullivan family since 1962, Collette has seen its presence expand from that of a regional motor-coach operator to a global vacation company that travels to all 7 continents, with offices in 3 countries (United States, Canada and the United Kingdom).

Family owned and run we truly value our independence and strive to create tours that are that little bit different. Your holiday is an investment of your time and money. That's why, at Collette, we take planning holidays seriously. With nearly nine decades in travel we have built relationships around the world that allow us to offer superb tours at great value for your money. We are members of ABTA and the Association of Independent Tour Operators (AITO) and have a fully bonded ATOL License (number 4832) with the CAA, meaning that your investment is always safe with Collette.

We are committed to offering safe, quality tours using unique itineraries that really capture the flavor of the destination. Collette Worldwide tours include quality, centrally located hotels, most meals, exciting entertainment and included excursions, that are often optional with most other tour operators. Our tours are escorted throughout by our friendly, knowledgeable Collette Tour Managers who are on hand to make sure that you have the best possible holiday. Many tours include with multiple night stays creating a leisurely pace to our itineraries.

Responsibilities: Neither Collette Travel Services, Inc., its affiliated entities and its and their employees, shareholders, officers, directors, successors, agents, and assigns (collectively "Collette"), own or operate any person or entity which is to or does provide goods or services for these trips. Because neither maintains any control over the personnel, equipment, or operations of these suppliers, Collette assumes no responsibility for and cannot be held liable for any personal injury, death, property damage or other loss, accident, delay, inconvenience, or irregularity which may be occasioned by reason of (1) any wrongful, negligent, willful or unauthorized acts or omissions on the part of any of the suppliers or other employees or agents, (2) any defect in or failure of any vehicle, equipment, or instrument owned, operated or otherwise used by any of these suppliers, or (3) any wrongful, willful or negligent act or omission on the part of any other party not under the supervision and control of Collette. Additionally, responsibility is not accepted for losses or expenses due to sickness, lack of appropriate medical facilities or practitioners, weather, strikes, theft or other criminal acts, war, terrorism, computer problems, or other such causes. All services and accommodations are subject to the laws of the country in which they are provided. Collette reserves the right to make changes in the published itinerary whenever, in their sole judgment, conditions warrant, or if they deem it necessary for the comfort, convenience, or safety of the tour. They reserve the right to withdraw any tour announced. Collette reserves the right to decline to accept any person as a member of the tour, or to require any participant to withdraw from the tour at any time, when such action is determined by the tour manager to be in the best interests of the health, safety, and general welfare of the tour group or of the individual participant. Neither does Collette accept liability for any carrier's cancellation penalty incurred by the purchase of a non-refundable airline or other ticket to the tour departure city and return or otherwise. Baggage and personal effects are the sole responsibility of the owner at all times. Participants may be photographed for the promotional purposes of Collette. Arbitration - I agree that any dispute concerning, relating, or referring to this contract, the brochure or any other literature concerning my trip, or the trip itself, shall be resolved exclusively by binding arbitration according to the then existing rules of the American Arbitration Association in Rhode Island. Such proceedings will be governed by substantive Rhode Island law. Payment of the deposit to Collette constitutes acceptance of these terms and conditions.

Cancellation Charges: Cancellation waiver and insurance of \$120 are included in the tour price. The Waiver Insurance does not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. Air rates are subject to change until tour is paid in full. All other monies will be returned or credited to your credit card in approximately 14 days. Upon cancellation of transportation or travel services where you, the customer, are not at fault, you will be refunded 100%. Please see your sales agent for more information, or review our brochure for details.

Payment of a per person waiver insurance fee guarantees **full refund** on all payments (including deposit), **except the waiver fee itself**, made to Collette Vacations for tour service in case of cancellation for any reason prior to the day of departure. Air inclusive waiver insurance may be purchased only if you purchase your airline tickets from Collette Vacations.

Once on tour, if a passenger has to return home early due to personal illness, illness or death of a member of the immediate family, (physician's statement required), payment of the waiver fee to Collette Vacations guarantees full refund for any unused land services after departure from the tour. Payment of the air inclusive waiver guarantees your return transportation, with no additional supplement, utilizing your original airline tickets. In the event you have purchased non-refundable airline tickets, the air waiver does not apply.

The waiver insurance fees are **fully refundable** up to 06/03/2008. Waiver insurance is non-transferable and valid for each applicant only. *Waiver Insurance must be purchased at time of deposit.*

Collette Vacations can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency other than that of Collette Travel Service, Inc. itself, and its own employees.

The waiver insurance fees do not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their ty. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. The waiver covers of your trip and does not cover cancellation of the airline portion only.

The waiver insurance fees cover lost, damaged or delayed baggage as well as medical expenses, emergency medical attention and worldwide traveler's assistance. See your booking agent for details.

162 Middle Street
Pawtucket, RI 02860
Phone: 1-800-352-8029 Fax: (401)727-9014

If paying by credit card, please complete this form and return to Collette Vacations. We can only charge your credit card for the amount noted if the signature, address and phone number is listed below. *Thank You*

First deposit of \$220 per person (which includes cancellation waiver & insurance) due upon reservation, on or prior to **06/03/2008**.
First come, first served. **Final payment due 08/03/2008**.
Make checks payable to: Venture Bank

For Reservations Contact: Venture Bank Tel. #: 1 (360) 455-6000

Attn: Shannon Rothlin
400 Cooper Point Rd SW
Olympia WA 98502

Please select one of the following gifts per person: _____ travel bag _____ umbrella _____ toiletry bag

Your Name: _____ Rooming with: _____
Mr./Mrs./Ms _____ (Please print as it appears on License) (Please print as it appears on License)

Nickname (as you may prefer to be addressed): _____
Your Address: _____ Email Address: _____

City: _____ State: _____ Zip Code: _____
Phone: () _____
Seattle (Seatac) Departure Airport Aisle _____ Window _____
(Collette Vacations cannot guarantee your preference)

Room Accommodations: _____ Smoking _____ Non-Smoking _____ King Bed _____ Two Queens _____
(Collette Vacations cannot guarantee your preference)

*Triple rooms are normally a standard double room with **2 beds**. A cot or rollaway bed may be requested but **not** guaranteed due to size of room and fire codes.

Collette Vacations accepts Visa, MasterCard, American Express or Discover as payments toward your group reservation.

If you choose to pay by credit card please fill out the form on the next page

CREDIT CARD AUTHORIZATION FORM

BOOKING NUMBER: **254924** TOUR: **Islands of New England**

DEPARTURE DATE: **October 3, 2008** GROUP NAME: **Venture Bank**

NAME OF PASSENGER(S): _____

CARDHOLDER NAME: _____

CARDHOLDER ADDRESS: _____
(AS IT APPEARS ON YOUR CREDIT CARD STATEMENT)

CARDHOLDER PHONE # _____ - _____ - _____

Visa Mastercard American Express Discover

CREDIT CARD NUMBER: _____

EXP DATE _____ AMOUNT TO BE CHARGED: \$ _____

CARDHOLDER'S SIGNATURE: _____
DATE _____

I agree to pay according to the card issuer agreement. I understand and accept Collette Vacations cancellation policy, terms and conditions.

Participating credit card companies are now requiring a billing address and phone number for **FRAUD PREVENTION**. All information must be provided. Thank you for your cooperation!